

“IDD 0088 Unlimited Plan” Registration Form

Please complete this form in English BLOCK letters

Customer Information			
Customer Name	Mr. <input type="checkbox"/> Miss <input type="checkbox"/> Mrs. <input type="checkbox"/>	(English)	(Chinese)
H.K. ID Number:			Contact Person:
Residential Address: (P.O.Box is not applicable)			
Contact Telephone No.:		Fax No.:	
<input type="checkbox"/> I agreed to receive the billing alert from HGC Broadband through “Email” / “Mobile SMS” and terminate the printed bill service.			
<input type="checkbox"/> Email Email Address: _____ <input type="checkbox"/> SMS Mobile No.: _____			
1. Please visit our website (www.hgc.com.hk/eaccount) to register for the Online Service and check billing information, payment records and IDD call records with our Online Service. 2. Printed bill will not be issued if the amount due is not more than HK\$20. Such amount due will be carried forward to the next bill. 3. If customer chooses delivery of print bill, HK\$10 per bill will be imposed.			
Registered Phone number(s) for IDD 0088 Unlimited Plan - <i>Applicable to HGC telephone line and any mobile number</i>			
Registered Phone Number	HGC Telephone Line (\$56 per month)	Mobile Phone (\$56 per month)	
1. _____	<input type="checkbox"/>	<input type="checkbox"/>	
2. _____	<input type="checkbox"/>	<input type="checkbox"/>	

Quality Control Measures
<p>In order to ensure quality of service, we will take traffic control measures to optimize network performance. If your IDD 0088 monthly usage level exceeds 1,000 minutes for that month, you can continue to use the service. However, we cannot guarantee that all call attempts will be successful: this will depend on how busy the network is at any given period. The usage level of 1,000 minutes per month will be reset on the 1st of each month.</p>

Terms and Conditions
<ol style="list-style-type: none"> 1. Registration for IDD 0088 Unlimited Plan (the “Plan”), the monthly service fee is charged on per registered phone number basis. Customer is not allowed to alter or change the registered telephone number for the Plan. 2. The Plan is applicable to HGC Telephone Line and/or any mobile number to register through a personal account and provide their residential address for registration. The Plan must not be used for commercial and / or IDD resale purposes. If the Customer breaches any of these terms, HGC Global Communications (“HGC”) may immediately terminate the Plan and stop providing the service. All calls made to destinations covered by the Plan for such prohibited purposes will be charged at \$0.4 per minute. 3. The bill cycle of the Plan is 3 months and the monthly service fee is billed in advance. If Customer wishes to terminate the service after the Minimum Subscription Period, the Customer shall follow the disconnection policy set forth by HGC by giving at least 30 days' prior written notice to HGC. Otherwise, the service will be renewed automatically on a monthly basis and the service fee for the service will be charged. If Customer terminates the service after the Minimum Subscription Period, any pre-paid service fee will be refunded on a pro-rata basis upon service termination. 4. In the absence of a Minimum Subscription Period, or the Minimum Subscription Period has expired, HGC can end the Agreement at any time by giving the Customer 30 days' written notice. 5. In the event of termination of the Service prior to the expiry of the Minimum Subscription Period (if applicable) caused (i) by the subscriber for whatever reason; or (ii) by HGC due to subscriber's fault or breach of the relevant terms and conditions, subscriber agrees to pay to HGC an early termination charge which equals to the aggregate of the monthly fee for the monthly fee for the Service for the remaining months of the Minimum Subscription Period. 6. In case Customer terminates the HGC Telephone Line service registered with the Plan or port the registered telephone number to other service provider of residential telephone line service, the Plan will be terminated automatically upon the termination of the HGC Telephone Line service. The Customer shall be liable to pay to HGC liquidated damages, the amount equals to the monthly fee of the terminated service for remaining unfulfilled subscription period. Pre-paid service fees are not refundable. 7. The Plan is for normal voice communications only and shall not be used for other non-voice or abnormal voice applications. HGC reserves the right to terminate the Plan at any time if in HGC's sole opinion, the Customer has used the Plan for any non-voice or abnormal voice applications. 8. The unlimited IDD calls are not applicable to UK numbers with prefix “4455”, “4456”, “447”, “448” and “449”. Fixed -line and mobile numbers of the designated destinations covered by the Plan are subject to the definition of HGC. HGC may vary the coverage from time to time without prior notice and the updated coverage will be posted in our company website at www.hgcbroadband.com/docs/idd0088.pdf. Customer may also call IDD Hotline 2180 0080.

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Terms and Conditions (Cont.)

9. The Plan is applicable to unlimited calls made via dialling prefix of 0088 from telephone(s) registered with the Plan to the 23 designated destinations covered by the Plan. Calls made via the prefix of 0088 to destinations outside the 23 designated destinations will be charged on a per minute basis, please call IDD hotline 2180 0080 for enquiry.
10. IDD 0080 service will also be activated for customers subscribing for the Plan and calls will be charged on a per minute basis, please call 2180 0080 for enquiry.
11. Customer shall only use the Plan for personal and lawful purposes and shall ensure any communication transmitted through the Plan does not contain any material which violates or infringes in any way the rights of others, which is unlawful, threatening, abusive, defamatory, invasive of privacy or publicity rights, vulgar, obscene, profane or otherwise objectionable, which encourages conduct that would constitute a criminal offense, give rise to civil liability or otherwise violate any law, or which contains advertising or solicitation with respect to products or services.
12. HGC reserves the right to vary the charges, offer and terms and conditions of service and shall have the final decision in case of any dispute.
13. The above service provided to you will be subject to HGC's General and Special Terms and Conditions and personal data policies which may be revised by HGC from time to time. Please visit website www.hgcbroadband.com/Terms/generalterms-en.html to download.

Customer Declaration

- A. I agree that the personal information that I have provided can be used by HGC Global Communications Limited, HGC Global Communications Limited's affiliated companies, agents, contractors (including debt collection agents) and banks for processing autopay instructions (if applicable) for the purposes of my service application, installation and provision of the related telecommunications services, credit assessment, billing, bill settlement, overdue payment collection and customer services.
- B. HGC Global Communications Limited may, directly or through its affiliated companies, agents and/or business partners (business partners include those entities of designated industries having a contractual relationship with HGC Global Communications Limited), use my personal data ("Personal Data") for direct marketing of the services and/or products as set out below. Personal Data includes any or all of the following: name, gender, telephone number, fax number, postal address, e-mail address, month and year of birth, and the information on usage of telecommunications and related telecommunications value-added services and relevant HGC Global Communications Limited's account and service number.

Please "x" the box(es) below to indicate you do not consent to any of the items and HGC Global Communications Limited shall not use the Personal Data for direct marketing;

- ☐ Telecommunications and related telecommunications value-added services and/or products provided by HGC Global Communications Limited.
- ☐ Services and/or products of HGC Global Communications Limited's affiliated companies and business partners (restricted to designated industries). Designated industries include telecommunications and related telecommunications value-added services and/or products, concierge services, flowers and hampers, wedding planning services, personal care and beauty, fashion and apparel, supermarket and department stores, household, catering/ food and beverages, hotels and travelling, entertainment and leisure, high-end consumer products, electrical and electronic products, e-commerce and payment platforms, media, insurance, banking and finance, education, stationery and office equipment, real estate and property management, logistics and transportation, social network services, recruitment, charitable and non-profit making organizations.

Customer Signature _____

Date _____

Document Required For Application & Service Provision

1. Copy of any one of your latest 3 months' water, electricity, gas, or telephone bill
(Sales contract, address printed on envelope or label are not considered as valid address proof document)
2. Copy of the credit card front panel if the payment method is by credit card

Please send this registration form together with all required documents by fax to 3160 0088 or by mail to P.O. Box 33, Tsuen Wan Post Office

If at any time in the future you do not wish HGC Global Communications Limited, its affiliated companies, agents and/or business partners in providing you with any information for direct marketing of the aforesaid products and services relating to HGC Global Communications Limited, its affiliated companies and business partners, please contact us via email suggestion@hgc.com.hk, or by mail to PO Box 33, Tsuen Wan Post Office, Hong Kong or call HGC Broadband Customer Services Hotline 1223. If you inform us via email or by post, our customer services representative will contact you for verification purpose.

Registration hotline: 2180 0088
Fax hotline: 3160 0088