HGC Global Communications - Guidelines for filling in the "Notification of Service Disconnection Form"

Annex B (1/2)

If the account of the existing service provider is a corporate account, please fill in the company's name in the "Customer Name" field and fill in the BR No. in the "Customer HKID No" field.

Existing Telephone Number(s)

Only applicable to customer with duplex numbers(s):

Please put a tick ✔ in the box [ ] if you want to terminate the duplex number(s); please fill in the " duplex ringing number(s) " section to arrange porting.

In order to complete this section, you may find it useful to refer to the information from your previous telephone or gas bill.

This section is only applicable to customer with duplex number(s), please sign and write down your full name and date after you have read and agreed with the terms.

Existing Telephone Number(s)

If the account of the existing service provider is a corporate account, the account holder should provide authorized signature with company chop in this field.

Notification *of* Service Disconnection *from* Customer of # _____ Note 1

PART A: (To be completed by # Customer)

Customer Name (as registered with #) : (Family Name then followed by Given Name if applicable) ID/BR/Passport No. : (Delete as appropriate)

User Name: (if different from above) ID/BR/Passport No.: (Delete as appropriate)

Customer Account Number(s) (optional):

Number(s) and/or services (features) requested for termination: (all telephone / Private Circuit / Dataline numbers and/or services (features) involved have to be specified and please attach sheets in case of insufficient space)

[ ]*** Duplex ringing number(s) to be terminated (if any) Duplex ringing number(s) (optional):

Equipment supplied by #**: [ ] Nil [ ] continue to rent from # [ ] return to #

Autopay Information (optional)

Bank Name: Bank Account No.: Signature:

Installation address:

Flat/Room/Unit : _____, Floor : ____, Block : ____, Building : _____,
Estate : _____, Street No. : ____, Street Name : _____,
District : _____, Lot No. : _____,
HK/KL/NT (Delete as appropriate)

New Correspondence address (required only if different from above):

Customer contact person: Tel. No.: Fax No. (optional):

The Customer authorises # to terminate the number(s) and/or services (features) identified above (each a "Service") and acknowledges and agrees that # excludes all liability to the Customer and any third party which may arise out of or in connection with termination of the Services whether in contract, tort, or otherwise and including direct loss and indirect loss (including loss of profit, goodwill or business opportunity or any other consequential loss or any cost relating to any interruption of the Customer's or any other party's business) incurred by the Customer or any third party.

Termination of the associated duplex ringing number(s)

☐ The Customer authorises # to terminate the number(s) and the associated **duplex ringing number**(s) (the termination of which is requested above) and/or services (features) identified above (each a "Service") and acknowledges and agrees that # excludes all liability to the Customer and any third party which may arise out of or in connection with termination of the Services whether in contract, tort, or otherwise and including direct loss and indirect loss (including loss of profit, goodwill or business opportunity or any other consequential loss or any cost relating to any interruption of the Customer's or any other party's business) incurred by the Customer or any third party.

PART B: (To be completed by # Customer if Operator Number Portability is required)

Number(s) requested for Operator Number Portability: (all telephone numbers involved and requested services have to be specified and please attach sheets in case of insufficient space)

1. The Customer applies to disconnect the service(s) currently provided by # under the number(s) identified above for porting and to port the same number(s) to _____ (Name of the Recipient Network Operator) subject to the technical procedures agreed among the relevant network operators ("number porting arrangement").
2. The Customer agrees that # will not be liable to the Customer or to any other party in contract, tort, or otherwise for any loss or damage suffered or incurred by the Customer or any other party howsoever arising from or in relation to the number porting arrangement.

SIGNATURE FOR PART A AND PART B

Authorised Signature & Date : _____ Company Chop of the Customer : _____

Name: _____

PART C: (To be completed by the Requesting Operator for Local Access Link / Blockwiring*) For # use only

Date:	The Requesting Operator :
LAL / BW* Order No :	The Requesting Operator requests # to provide Local Access Link (LAL) / Blockwiring(BW)* on and subject to the terms of the Local Access Link / Blockwiring* Agreement with #.

* Delete as appropriate ** For continuing to rent # Phones, #'s special terms and conditions may apply. *** Tick box if appropriate

Please refer to # for issues relating to "PERSONAL DATA PRIVACY".

Note 1 : PCCW-HKT HGC HKC VZ
WTT HKBNES SSL CMHK
HKBN ComNet HKT△

△ former CSL Limited